



CREDIT POLICY

In our absolute discretion we may choose to extend you credit on the terms outlined in our credit policy provided you comply with our Terms and Conditions (which are available on our website). Our credit policy is outlined below:

1. Allowing a customer to trade on credit is only extended to approved customers.
2. Credit is not intended to be used as a substitute for working capital. This is available from financial institutions.
3. Invoices are to be paid within seven (7) days of the date of the invoice. We are under no obligation to vary these payment terms but will consider a variation if the Customer has, before an invoice is due for payment, requested this in writing.
4. If an invoice is not paid as required we will place the further supply of goods and services on a strictly cash basis.
5. We will extend credit to you on the condition that you are first paid by your customers. We also do not give credit to any third parties but we will always discuss a problem you if you find yourself in difficulty.
6. If there is a dispute as to any invoice or account the remainder of the invoice or account must be paid on time, with the dispute over the unpaid amount to be resolved in a timely manner.
7. Queries relating to the sums outlined on all invoices and claims for credit are to be raised within twenty four (24) hours from receipt of our invoice.
8. Interest is payable on all overdue amounts at the rate of 12% per annum compounding daily from the due date for payment until paid.
9. You must pay all amounts stated on an invoice, including the charges for hire, loss, damage and repairs and you are responsible for all collection fees, legal fees, court costs or any expenses involved in the collection of these charges.
10. You agree to notify us in writing of any change to your details set out in the Credit Application, within 7 days from the date of such change, unless specified elsewhere in the Agreement.